

Welcome to

Columbia

ILLINOIS

Your guide to living in Columbia



WWW.COLUMBIAIL.GOV



WELCOME TO COLUMBIA

Welcome to Columbia! We are thrilled that you chose Columbia as your home, and we know you will love it here.

Our City staff is here to serve you and make sure the city is running smoothly and efficiently every single day. As you read this guide, you will get to know some of the services available to you. We also encourage you to visit www.columbiaillinois.com to find out more and stay up-to-date on what's new in Columbia.



CITY FACILITIES

Columbia City Hall	618-281-7144 208 S. Rapp Ave
Library	618-281-4237 106 N. Metter Ave.
Public Safety Complex	618-281-5151 1020 N. Main St.
Public Works Facility	618-281-4264 110 W. Sand Bank Rd.

If you are experiencing an emergency, please dial 9-1-1



CITY COUNCIL

COLUMBIA CITY COUNCIL

Bob Hill

Mayor of Columbia
bhill@cumbaiail.gov
618-281-7144 ext. 109

Derek Reichert

City Clerk
dreichert@cumbaiail.gov
618-281-7144 ext. 120

Andrew Hitzemann

Alderman - Ward 1
ahitzemann@cumbaiail.gov
618-281-7144 ext. 612

Paul Khoury

Alderman - Ward 3
pkhoury@cumbaiailinois.com
618-281-4172

Steve Holtkamp

Alderman - Ward 4
sholtkamp@cumbaiailinois.com
618-281-7301

Jeff Huch

Alderman - Ward 3
jhuch@cumbaiail.gov
618-974-9416

Lauren Nobbe

Alderman - Ward 2
lnobbe@cumbaiail.gov
618-281-7929

Jason Mayer

Alderman - Ward 4
jmayer@cumbaiail.gov
618-281-7306

Mike Lawlor

Alderman - Ward 2
mlawlor@cumbaiail.gov
618-281-7144 EXT. 622

Jay Riddle

Alderman Ward 1
jriddle@cumbaiail.gov
618-779-4935

Visit www.cumbaiail.gov/wardmap to determine your ward number

CITY COUNCIL MEETINGS

City Council meetings are open to the public and are held on the first and third Monday of each month at 6:30 p.m. on the second floor of Columbia City Hall, 208 S. Rapp Avenue.



EMERGENCY SERVICES



POLICE, FIRE & AMBULANCE

Public Safety Complex

1020 N. Main St.

618-281-5151

TTY Hearing Impaired Only: 618-281-6281

Emergency Only: 9-1-1

SIRENS

Five sirens are strategically located throughout the City to provide coverage for the entire community.

There are three sound types:

- **Fire emergency sirens** operate from 8:00 a.m. until 8:00 p.m daily and emit a wail sound similar to emergency vehicles
- **Tornado sirens** operate 24 hours/day and sound one time for three consecutive minutes
- **Westminster chimes** sound daily at noon and 6 p.m.

ALERT SYSTEMS

CodeRED is an ultra high-speed telephone communication service for emergency notifications. Receive EMERGENCY health, safety and weather notifications including:

- Boil orders
- Chemical spills
- Evacuation Notices
- Missing Person(s)
- Weather Emergencies

Residents are encouraged to register their cell phones and choose the text message option for the alerts you would like. Text message notifications are faster than the calling features.

KnowColumbia app allows residents to sign up for additional notifications through their Android or iPhone apps. It sends text or email notifications for the following items per a resident's request:

Emergency alerts - boil orders
General City information - road construction/closures, public works projects, trash/recycling, leaf/limb pick-up, and Columbia Quarterly newsletter.

Register for both alert systems at www.columbiail.gov/cityalerts



THINGS TO KNOW

IMPORTANT THINGS TO KNOW

Dogs:

Dog owners/keepers shall keep the dog under restraint at all times and shall not permit such dog to be at large, off the premises of the property of the owner/keeper, unless the dog is under complete control as defined in Section 6.08.070 of the Columbia Municipal Code.

Facility Rentals

Pavilions are available to rent at multiple parks throughout the City. Call the Clerk's office at 618-281-7144 ext. 100 to check availability for your requested dates.

Hunting and Fishing Licenses:

Hunting and fishing licenses are available to purchase at the Clerk's Office in City Hall

Leaf Burning:

Burning leaves (in a container) is allowed daily from sunrise to sunset. Leaves must be contained.

Library:

Columbia residents are served by the Columbia Public Library, which is located at 108 N. Metter Ave. Visit the library to register for a library card.
618-281-4237 | www.columbialibrary.org

Parking:

- Parking is prohibited on any unpaved section of any real estate lot (ie. parking a vehicle in your front yard) or on a vacant lot (ie. a lot with a, "For Sale" sign)
- Recreation vehicles, boats, and trailers must be parked behind the building line. The building line is the front of the house.
- If you live in a subdivision with regulations, you must abide by subdivision homeowner's restrictions.
- See sections 10.36.010 of the Columbia Municipal Code for parking restrictions on certain types of motor vehicles.

Postal Unit:

Limited postal services are offered at the City Clerk's Office at City Hall. Services include postage stamps, first-class letters and flat envelopes. We are unable to process regular packaged mail.

Voter Registration:

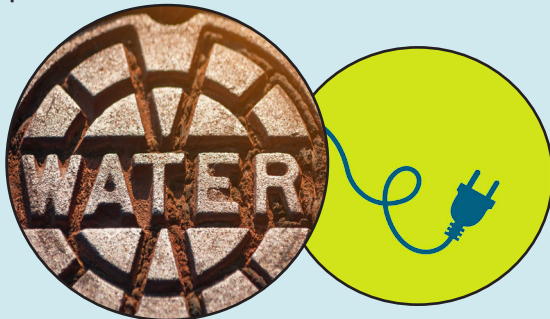
The Clerk's office at the Monroe County Courthouse can register citizens to vote. This must be done in person. Two forms of identification are needed for registration. (Example: driver's license and bank statement). You may also register to vote online at the State Board of Elections website: www.elections.il.gov



UTILITIES

SETTING UP UTILITY SERVICES

Water, Sewer and Trash.....	Columbia City Hall 208 S. Rapp Ave. 618-281-7144
Water in Country Crossings Subdivision	Illinois American Water Co. 1-800-422-2782
Electricity and Gas.....	Ameren IP 1-800-755-5000 (Call Ameren for street light/power outages)
Electricity in The Pines subdivision & part of Country Crossings subdivision	Monroe County Electric Cooperative (MCEC) 618-939-7171 (Call MCEC for street light/power outages)
Telephone, Cable Television and Internet	Harrisonville Telephone Company 618-939-6112



Charter Communications
888-438-2427

DIRECTV
888-411-6640

Dish Network
877-895-8636

**Water meters are read on approximately the 15th of the month
and are billed in arrears.**

For example, you signed up for water, sewer and trash on October 1. The water meters were read on October 15. You will receive your first bill on November 1, and it will have a due date of November 15. The bill will cover the period from October 1 - October 15, a one-half month bill.



UTILITIES

PAYMENT OPTIONS FOR CITY WATER, SEWER AND TRASH

City water, sewer and trash are billed monthly. Payment is due on the 15th of every month

1. Direct Debit

Your utilities bill (water, sewer and trash) can be deducted directly from your checking account on the 15th of each month. Please complete the "Utility Billing Direct Debit" form found on the Forms and Applications tab at www.columbiaillinois.com. When you sign up for direct debit, you will still receive a monthly billing statement showing the amount of the bill - noting it is on direct debit.

2. Credit/Debit/Prepaid Card Payments

The City accepts credit, debit and prepaid debit card payments online via Municipal Online Payments. A fee is charged by Municipal Online Payments for each transaction.

Please visit www.columbiail.gov and click on the "Online Payments" button.



3. Utility Bill Payment Drop Box (Drive-Through)

Located in the parking lot at the City Hall Municipal Building (Main Street side). Please enter from Cedar Street. Utility (water, sewer, and trash) bill payments, invoice payments and other correspondence may be dropped off at any time of the day or night. No cash please. The box is emptied daily.

RENTAL UNITS

All individuals who rent are required to pay a \$160.00 utility deposit. The deposit will be returned after payment of final bill is received by the City Clerk's office.

TRANSFER/TURN ON

New accounts are charged a \$50.00 fee. This one-time charge will appear on your first bill.



TRASH & RECYCLING

Service questions? Call Reliable Sanitation at 618-939-3333

Billing and account set-up questions? Call City Hall at 618-281-7144 ext. 100

Garbage, Recycling & Yard Waste Service for Residents:

Columbia's curbside garbage, recycling and yard waste program is provided by Reliable Sanitation Service. Billing and account service set-up is provided by the City of Columbia.

Trash and Recycling - Once a Week Service

Trash and recycling (blue lid) containers must be out by 6:00 a.m.

No construction materials or landscape waste will be picked up with the regular trash

YOUR TRASH AND RECYCLING DAY

Tuesday

Pick-up is on the east side of Main St. which includes the following:

- Germania
- Wilson Hills
- Lakefield Place
- Eckert Lane
- March Court
- Gedern Village
- Gedern Estates
- Creekside
- Brellinger
- Columbia Lakes
- Daleview Dr.
- Glendale Subdivision
- Heritage Heights
- Pioneer Ridge
- Heinrich Farms
- Stemler Wood Subdivisions
- Ghent Road
- Woodland Terrace
- Skyline Drive
- Bridgeview Drive
- Briar Lake Subdivision
- Village of Wernings Subdivision



Friday

Pick-up is on the west side of Main St. which includes the following:

- Westpark
- Cascade Hills
- Columbia Hills
- The Pines
- Burroughs Subdivision
- Bottom Avenue area
- Country Crossings Subdivisions
- Gall Road
- Joy View Acres

DO NOT INCLUDE ELECTRONICS in regular trash, recycling or large item curbside removal

LARGE ITEMS

Four large item curbside removal dates are scheduled during the year. See the "Residents" section of the City's website at www.columbiaillinois.com for dates and accepted items. First two items are free. Stickers are required for additional items.



YARD WASTE SERVICES

YARD AND LANDSCAPE WASTE

- Removal coincides with trash removal days.
 - No pick-up in December, January and February.
 - Set landscape waste bags out by 6:00 a.m.
- Brown landscape waste paper bags require one Reliable Sanitation waste sticker* per bag.



LEAF AND TREE LIMB REMOVAL

Leaf Pick-Up

- Typically October - November**
- Do not bag leaves and place within five feet from curb
- Continuous trips made throughout the City

Limb Pick-Up

- Typically in October**
- Limbs 8" in diameter or less
- No tree roots or whole trees

**Exact dates will be noted on the utility bill and website

HOW MANY STICKERS?

1 sticker per:

- excess bag of garbage over the one container limit
- excess bag of recycling over the one container limit
- brown paper landscape waste bag

3 stickers per:

- each large item over the 2 item limit during large item curbside removal

*Purchase stickers locally at:

- Cotton's Ace Hardware
- City Hall

Purchase landscape waste bags with stickers already attached at:

- Cotton's Ace Hardware



STAY CONNECTED



FestiFall



Bright Night Christmas Parade



Halloween Hi-Jinks

The City offers numerous ways for you to keep up-to-date with what's happening in our community. To stay in the know, be sure to utilize all of the following:

- Sign up for the KnowColumbia app on your Android or iPhone to receive notifications of events, meetings, emergency alerts, and general City information including the Columbia Quarterly newsletter: www.columbiaillinois.com
- View videos of meetings & community programming: www.columbiaill.gov/virtual-meetings
- Follow us on social media:
 - Facebook: www.Facebook.com/knowcolumbia
 - Instagram: instagram.com/knowcolumbia
 - KnowColumbia app: iphone and Andriod



- Watch for important messages on our electronic message board at the corner of Sandbank Rd. and IL-Rte. 3

FORMS & APPLICATIONS

Many City of Columbia forms & applications can be found online at www.columbiaill.gov/form.

Examples include:

- Utilities Application
- Utility Direct Debit/Authorization
- Occupancy Permit

- Inspections
- Business License Application

If you would like a paper copy of any of our forms or applications, please visit the Clerk's office at City Hall Monday through Friday between 8:00 a.m. and 4:30 p.m.



ANNUAL EVENTS

ANNUAL EVENTS

Shenanigans on Main

Thursday before St. Patrick's Day
Historic Main Street Association Businesses

City Wide Yard Sale

Friday and Saturday before Good Friday
City-Wide

Music at Metter

June-July, every other Sunday
Metter Park

Arts in the Park

Second Sunday in June
Metter Park

4th of July Bike Parade**4th of July Celebration**

July 4
Metter Park and American Legion Park

Electronics Recycling Event

First Saturday in August
McDannold Drive

Taste of Columbia

First Saturday in August
Historic Main Street

Columbia Days Festival & Parade

3rd full weekend in August
Turner Hall, Metter Park & Main Street

FestiFall

First Sunday in October
Metter Park

Scarecrow Crawl

October
Historic Main Street

Witches' Ghoulish Night Out

Second Thursday in October
Historic Main Street Association Businesses

Halloween Hi-Jinks

Saturday before Halloween
Historic Main Street and City Hall Lot

Columbia Tree Lighting

Saturday after Thanksgiving
Historic Main Street Association Businesses

Small Business Saturday

Saturday after Thanksgiving
Historic Main Street Association Businesses

Bright Night Christmas Parade**Turner Christmas Social**

First Saturday in December
Historic Main Street and Turner Hall

Visit with Santa

Second Saturday in December
Columbia Public Library



COMMUNITY PARTNERS

American Legion Post 581

375 E. Locust St.

618-281-5556

www.columbiaamericanlegion.org

Columbia Chamber of Commerce

P.O. Box 176

618-281-8000

www.columbiailchamber.com

Columbia Athletic Association

P.O. Box 713

618-719-9396

www.columbiaathleticassociation.com

Columbia Gymnastic Association

211 E. Cherry

618-281-5393

www.columbiaturnerhall.com

Columbia Police Department

1020 N. Main St.

618-281-5151

www.columbiaillinois.com/40/police

Columbia Public Library

106 N. Metter

618-281-4237

www.columbialibrary.org

Columbia School District #4

100 Parkview Drive

618-281-4772

www.columbia4.org

Immaculate Conception School

409 Palmer Road

618-281-5353

www.icscolumbia.org

Driver's License**Secretary of State Facilities**

1335 Jamie Lane, Waterloo, IL

618-939-3663

www.cyberdriveillinois.com

Historic Main Street Columbia Association

www.mymainstreetcolumbia.com

Monroe County Courthouse

100 S. Main St., Waterloo, IL

618-939-8681

www.monroecountyl.gov

Monroe Co. House of Neighborly Service

1331 Jamie Lane, Waterloo, IL

Office 618-939-8900; Helpline 618-939-8680

www.mocohouseofneighborlyservice.weebly.com

U.S. Post Office:

800 Columbia Center

618-281-5300

www.usps.com

YMCA - HTC Center

9514 EE Road

618-281-9622

www.gwrymca.org

See www.columbiail.gov/businessdirectory for a complete list of community resources